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CONFIRMATION NO. 4261

SERIAL NUMBER 10/792,364	FILING OR 371(c) DATE 03/03/2004 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 062891.1234	
APPLICANTS Shmuel Shaffer, Palo Alto, CA; Gebran G. Chahrouri, Menlo Park, CA; Joseph F. Khouri, San Jose, CA;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/25/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <u>HH</u> Acknowledged <u> </u> Examiner's Signature <u> </u> Initials		STATE OR COUNTRY CA	SHEETS DRAWING 4	TOTAL CLAIMS 58	INDEPENDENT CLAIMS 8
ADDRESS 5073					
TITLE Method and system for automatic call distribution based on location information for call center agents					
FILING FEE RECEIVED 1884	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		